



GOLDEN VALLEY POLICE DEPARTMENT

2014 ANNUAL REPORT

GOLDEN VALLEY POLICE DEPARTMENT

Mission

In collaboration with the community we serve, members of the Golden Valley Police Department take pride in delivering timely, impartial and professional police services, while reducing crime through prevention education, community outreach and criminal justice partnerships.

Values

Valley Values are the things Golden Valley employees do, put into phrases that are easy to remember when anyone asks, or when we wonder what's important. Six core values, called Valley Values, provide the City of Golden Valley and its employees with the well-being of shared meaning and purpose:

Customer Focus

Open Communication

Positive Attitude

Know How

Teamwork

Work/Life Balance

Thank You!

The Golden Valley Police Department thanks the residents and business owners of Golden Valley for being our partner in ensuring the public safety of the City of Golden Valley. Our thanks and appreciation also go to the many private and corporate donors of our community initiatives and the countless volunteers who donate the gift of time to the City of Golden Valley. Lastly, thanks to the Hennepin County Sheriff's Office for Crime Lab and Patrol services, the Minnesota State Patrol, and the Minneapolis, St Louis Park, Edina, Plymouth, Robbinsdale, Crystal, and New Hope Police Departments for assistance throughout the year.

Dear Citizens:

Golden Valley remains a very safe city with low crime rates. If you recall, 2013 ended with an all-time low level of recorded crime rates. To no surprise, we saw a slight increase from that record low level in 2014. Most notably, we had at least three separate residential burglars working the city beginning in August. We made several arrests for burglaries by early October, and those burglary rates plummeted for the rest of the year. About the same time, we had multiple occurrences of theft from autos, with the thieves hitting many cars per spree. We made a number of arrests in those cases as well, and we had a quiet November and December to end the year.

We spent many hours in 2014 hiring and training new employees, mainly in Police Officer and Community Service Officer positions. We finished the year slightly understaffed but anticipate being fully staffed in early 2015.

Technology remains a vital part of department operations. Our bait car was in use the entire year—targeting auto thieves. We also had a full year of use with our Automated License Plate Reader, also aimed at curbing auto theft and recovering stolen vehicles abandoned in our city. In late 2014, Police and Fire transitioned to Hennepin County for dispatching services, after several years of great service from Edina Police Department. For anyone calling 911, there was a seamless transition, and the city was able to realize about \$140,000 in cost previously used to pay for dispatch services. Lastly, we started a review of body cameras to be worn by officers. Given the myriad issues related to the use of this technology, it's prudent to do a thorough review of all factors before we seek funding to pay for purchasing and implementing a body camera program.

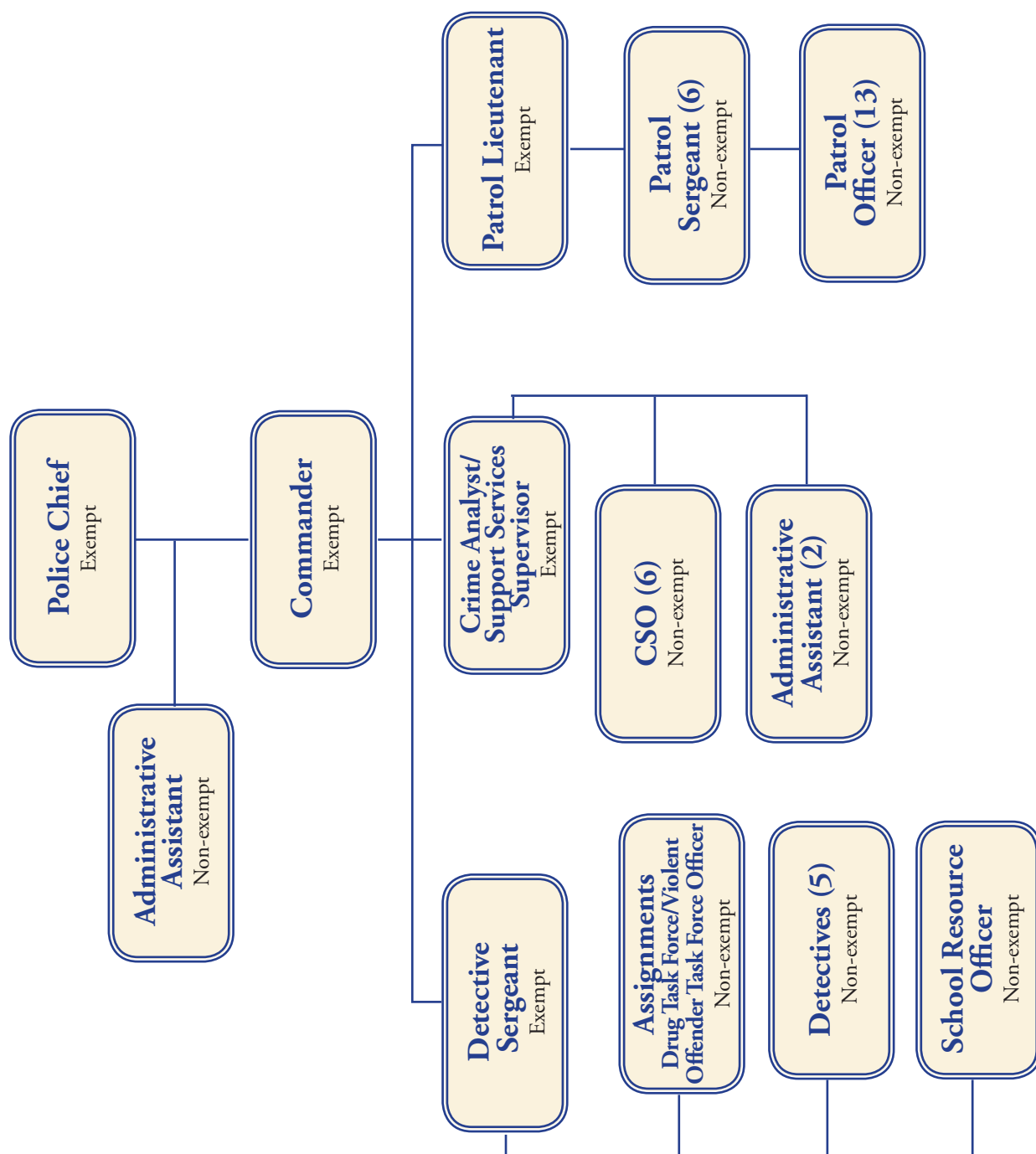
Given the events surrounding the use of force by police officers across the country, 2014 was a trying time for law enforcement in general. As always, members of the Golden Valley Police Department strive to strike the appropriate balance between community trust and understanding and the need to carry out enforcement actions when we encounter individuals who have brought force/weapons to the situation. Our first priority is always to keep residents and officers safe when these dangerous situations are dictated to us. We continue to receive a high level of vocal support from Golden Valley residents, for which we are extremely grateful. Please be assured we will continue to try and earn your trust through professional delivery of police services, one contact at a time.

As always, we would love to have residents and businesses participate in one of the many community outreach opportunities we offer. I encourage you to get involved and get to know the members of the Golden Valley Police Department. Thank you to everyone who helped make 2014 another great year to live, work, or visit in Golden Valley.

Sincerely,

Stacy A. Carlson
Chief of Police





PROFILE OF POLICE OPERATIONS

The Golden Valley Police Department (GVPD) is comprised of several functions that work together to provide quality customer service, including 911 response, investigations, and crime prevention. The organizational chart on page 2 illustrates how the department is structured.

Chief of Police

The Chief of Police is responsible for creating an organizational structure most conducive to maximizing resources for effective and excellent delivery of police services to the Golden Valley community. The Chief must also ensure and maintain a work environment for employees that fosters professional growth, career opportunities, and mentoring.

Patrol Division

The largest function of the GVPD is assigned to the Patrol Division, which is responsible for handling all 911 and non-emergency calls for police service. Officers respond to all reports of crime and possible crime, medical situations, and reports of animals at large or injured.

Investigations Division

The Investigations Division reviews all police reports of criminal incidents, and the cases are assigned based on solvability and investigator workload capacity. The Investigations Division includes an officer assigned to the Northwest Metro Drug Task Force (a collaborative narcotics investigation group staffed by officers from Golden Valley, Plymouth, Robbinsdale, Crystal, New Hope, Brooklyn Center, and Hennepin County) and an officer assigned to the Hennepin County Violent Offender Task Force. After the closing of Sandburg Middle School at the end of the 2009 school year, the Robbinsdale School District moved other programs into the building. Starting with the 2012-2013 school year, an officer spends four hours per school day in the building ensuring safety among students and participants. The school district reimburses the City for these hours.

Crime Prevention Unit

The Crime Prevention Unit coordinates a multitude of community and neighborhood meetings; special events such as Minnesota Night to Unite, the Bike Rodeo, Coffee With A Cop, and the Public Safety Open House; and public education courses offered on a number of safety and crime topics. This unit conducts regular crime analysis and crime mapping and issues crime alerts relating to crime patterns or specific criminal actions. It also conducts home safety checks upon request. This year the fifth Citizen's Academy was held for citizens interested in finding out about the work, equipment, training, and procedures of Golden Valley police officers. In June, we also hosted an inaugural Junior Citizen's Academy, for kids ages 9-13. We received very positive feedback on this one-day event and plan to host it again in 2015.

Support Staff

Support staff serves a critical role in daily police operations, handling all data entry of police reports, documents, and statements as well as data practices requests for police reports. Staff members also answer all non-emergency phone calls, assist with calls involving animals, handle walk-up requests in the building lobby, schedule appointments for fingerprinting requests, and assist officers with administrative issues. Through an agreement with Breck School, funding for a Community Service Officer is provided in exchange for daily traffic control near the school twice per school day.



DEPARTMENT PRODUCTIVITY

A call for service includes any police response to a 911 call, a non-emergency call that requires a police response, a traffic stop, any criminal activity spontaneously witnessed by an officer on patrol, any self-initiated officer activity, assistance provided to another agency, any walk-in request at the police station that requires officer involvement, or any incident for which an officer is flagged down for help by an individual. Some factors that can affect the number of calls for service include an increase or decrease in the crime rate, or a public campaign encouraging residents to call 911 when they see something suspicious in the interest of crime prevention.

The number of calls for service in 2014 are listed below (2013 and 2012 are listed for comparison purposes).

2014	2013	2012
19,399	21,769	19,782

Of all the calls for service during 2014 (generated either by a 911 call or self-initiated by an officer), the four most frequent call types were traffic stops, medical emergencies, alarms (residential or business), and suspicious activity/vehicle/person. These were the same most frequent calls for service for 2010, 2011, 2012, and 2013 as well. Friday was the busiest day of the week for calls for service, followed by Thursday and Monday. The top three hours for calls were 4 pm, noon, and 3 pm.

REPORTED CRIME

When looking further into total calls for service, events that are not crimes can be culled to reveal a better understanding of total crime. The figures below represent only the number of actual crimes reported from the total number of calls for service for the year (all misdemeanors, gross misdemeanors, and felonies combined).

2014	2013	2012
2,947	3,044	3,332

CRIME BY CATEGORY

Crime is categorized by level of seriousness and by the elements of the criminal action. The lowest level of crimes are misdemeanors, the next most serious are gross misdemeanors, and the most serious are felonies. Further, the FBI collects monthly, quarterly, and annually reported crime from cities across the nation for general public safety, crime trending, and comparative purposes. The eight most serious felonies are the crimes of murder, rape, robbery, assault, burglary, theft, arson, and vehicle theft. The FBI calls these "Part 1" crimes. All other less serious crimes are categorized as "Part 2" crimes. The totals for the Part 1 crimes in Golden Valley are listed below, along with a breakout of crimes by category.

Part 1 Crime Totals

2014	2013	2012
546	473	575



Part 1 Crime By Category

Aggravated Assault	Arson	Burglary	Rape	Robbery	Theft	Auto Theft
6	1	87 (64 residential, 23 business)	1	3	424 (92 shoplifting, 135 from vehicle, 197 other)	24

Part 2 Crime Totals

2014	2013	2012
1,300	1,410	1,559

ARRESTS

During 2014 Golden Valley police officers made 897 arrests, a decrease of 21 percent from 2013. Those arrests break down by crime level as follows:

Felony	Gross Misdemeanor	Misdemeanor	Petty Misdemeanor
53 arrests	67 arrests	710 arrests	67 arrests

For more than 20 years Golden Valley has been represented by prosecutors Frank Rondoni and Mark Schneider of the Chestnut Cambronne law firm. While officers work hard to develop strong cases and arrests, those are ultimately only as effective as the prosecution that follows. The Golden Valley City Attorneys work diligently to pursue prosecution against suspects in driving and criminal cases and ensure those perpetrating crimes in our community or on our roadways are brought to justice. We are very fortunate to have such a talented and committed legal team working toward the livability and safety interests of Golden Valley.

RESPONSE TO CALLS

Golden Valley police officers pride themselves on providing a prompt and professional response to calls for service. To that end, the GVPD staffs officers at a level assessed to be appropriate to respond to emergency calls within law enforcement average response time standards. When a 911 call comes into the dispatch center, it is categorized as either a Priority 1, 2, or 3—the priority level is determined by the nature of the crime or actions described in the 911 call. For instance, a car accident with known or possible injuries or a burglary in progress will be categorized as a Priority 1 call—those deemed most in need of an immediate police presence. Other 911 calls with a less serious nature will get coded as a Priority 2 or 3, again depending on the circumstances of the incident. A call describing an individual begging for money would be coded as a Priority 2, while a call to report a barking dog or to report a crime that happened several days ago would be a Priority 3. GVPD response times for 2012–2014 are categorized below.

Priority 1

2014	2013	2012
3 minutes	2 minutes	3 minutes

Priority 2

2014	2013	2012
4 minutes	2 minutes	4 minutes

Priority 3

2014	2013	2012
6 minutes	4 minutes	4 minutes



TRAFFIC ENFORCEMENT

The GVPD places high value on maintaining the safety of our roads and highways, and strong emphasis on traffic enforcement and driver education is a main component of our Patrol operations. Educating the public about driver and pedestrian safety has proven to save lives. In 2014 Golden Valley officers made **4,299** traffic stops, issued **1,968** traffic citations, gave **1,621** warnings, were involved in **three** motor vehicle pursuits, and arrested **74** people for DWI (driving while intoxicated).

Of all the traffic citations issued to motorists in 2014 by Golden Valley Police Officers, the top four most frequently cited violations were speeding, no proof of insurance, expired registration (tabs), and semaphore violation.

MEDICAL ASSISTANCE

Golden Valley police officers are trained as first responders so as to provide intermediate medical assistance as part of their regular duties. Absent a full-time Fire Department, most suburbs follow this model in rendering medical assistance to citizens. During 2014 officers assisted **1,528** people in response to a request relating to a medical issue.



COMMUNITY OUTREACH

Connecting with the community in a wide variety of ways is a high priority for the GVPD. Crime prevention, community meetings, education, and partnerships are part of the foundation of building a strong police/community relationship. The GVPD continually strives to increase collaboration with Golden Valley residents, business owners, and visitors.

Neighborhood Watch

GVPD employees conduct crime prevention meetings by geographic/neighborhood zones to offer safety tips to residents as well as present the latest crime statistics for the respective zone. Residents are encouraged to form or join a Neighborhood Watch group and work as a large team to keep their home and neighbors' homes safe by being observant and reporting any suspicious activ-

ity. These meetings serve as a forum for dialogue relating to public safety, City services, statute/ordinance elements, and resource availability. They also offer residents a chance to meet a number of police officers. In 2014 the GVPD conducted **seven** Neighborhood Watch meetings throughout the city.

Crime Free Multi-Housing Program

Golden Valley is home to a number of multi-housing units, and the GVPD conducts quarterly meetings with the managers and/or owners of apartment complexes. The purpose of this partnership is to build relationships and offer best practices for rental leases, background screenings, evictions, and nuisance tenants, among other issues. Golden Valley police officers also reach out to youth living in apartment complexes to foster police/youth relationships, encourage school attendance, and reward good school behavior. In 2014 the GVPD held **four** Apartment Manager/Owners group meetings.

Crime Prevention Training For Businesses

There are numerous businesses in Golden Valley, and the GVPD holds training sessions for business owners and employees on topics such as premises safety, fraud and forgery, and common business crimes, to name a few. In 2014 the GVPD conducted **16** training sessions for area businesses.



CounterAct

The GVPD pursues positive police/youth interactions through the CounterAct drug abuse prevention program. Officers taught roughly **150** fifth graders at Noble Elementary, School of Engineering and Arts (SEA), and Good Shepherd Elementary about the dangers of drug use and dealing with peer pressure to use drugs or alcohol. The six-session program culminates with a graduation ceremony, including skits developed by students depicting scenarios of drug/alcohol use and appropriate resistance techniques.

Bike Rodeo

The annual Bike Rodeo is a collaborative effort with the Cities of New Hope and Crystal. Participants interact with area police officers, receive bike safety tips, and get discounted bike helmet rates. In 2014 around 250 kids participated in the Bike Rodeo.

Open House

Each June the Golden Valley Police and Fire Departments host an Open House and invite the public to tour the building facilities, watch a controlled fire burn, get inside police and fire vehicles, meet police officers and firefighters, and learn of many police and fire operations and programs.

Ride-Along Program

The GVPD offers the public the opportunity to ride along with a police officer for part of a shift. This can be arranged in advance and provides a first-hand experience about what it is like to be a Golden Valley police officer.

Bike Patrol & More

Throughout the warmer months officers pedaled their way through more than a hundred hours of bike patrol, which proved to be successful both from a bicycle safety enforcement standpoint and a youth outreach aspect. Police and Fire personnel coordinated many events in Golden Valley parks and apartment complexes, providing pizza and water relief on hot days courtesy of the Fire Department truck hoses. The connections made with area kids and parents proved to be invaluable in building positive police/youth relationships. For the fifth consecutive year the GVPD offered a bike-along with two officers that covered many points of interest in the city. About 20 residents participated.



2014 POLICE BUDGET

Object	Description	2014 Adopted
Personal Services		
6110	Salaries-Regular Employees	\$3,199,450
6111	Overtime-Regular Employees	191,130
6150	Employee Insurance	494,870
6160	Retirement	488,225
	TOTAL Personal Services	4,373,675
Supplies and Services		
6320	Operating Supplies	39,900
6324	Clothing	35,000
6327	Range Supplies	15,200
6340	Professional Services	190,600
6341	Dispatch Services	140,000
6343	Telephone	15,000
6344	Use of Personal Auto	8,045
6382	Contractual Maintenance	26,730
6390	Rentals	9,950
6411	Conferences and Schools	31,000
6413	Dues and Subscriptions	3,095
6440	Other Contractual Services	79,500
	TOTAL Supplies and Services	594,020
Vehicle Maintenance		
7401	Maintenance Charges-Labor	105,000
7402	Maintenance Charges-Parts	37,000
7403	Motor Fuels	92,480
	TOTAL Vehicle Maintenance Charges	234,480
	TOTALS	\$5,202,175



2014 GOLDEN VALLEY POLICE STAFFING

Administration

Chief Stacy Carlson
Commander Jason Sturgis

Administrative Assistants

Stacie Budig
Amanda Johnson
Kaitlin Undersander

Community Service Officers (CSO)

Mike Ahlmann
Zerrick Fuller
Sara Hawes
Chris Lindstrom
Robert Loso
Levi Siljander

Crime Analyst and Support Services Supervisor

Joanne Paul

Police Detectives

Detective Dan Feldman
Detective Laura Gould
Detective Dave Larson
Detective Randy Mahlen
Detective Danny Pacholke

Police Lieutenant

Lieutenant Steve Johnson (Patrol)

Police Officers

Officer Matt Boelter
Officer Dana Bokusky
Officer Tom Buffie
Officer Lance Evans
Officer Scott Goebel
Officer Mario Hernandez
Officer Kristin Hoefling
Officer Jennifer Sleavin
Officer Terry Sleavin
Officer David Staaf
Officer Kyle Toavs
Officer Chris White
Officer Rob Zarrett

Police Sergeants

Sergeant Dave Born
Sergeant Jeff Johnson
Sergeant Dave Kuhnly
Sergeant Mark Persons
Sergeant Jim Roberts
Sergeant Christine Sloat
Sergeant Dan Wilcox

Police Reserve Officers

Kyle Anderson
David Killeen
LeeAnn Lasho, Sgt
Trent Prince
Ryan Ranallo
Shawn Rydell, Sgt
Brad Soderling

Resignations/Retirements

Shawn Eberle, CSO
Nate Gove, Commander
Cody Hendricks, CSO
Ryan Matthew, Patrol Officer
Scott Peterson, CSO
Robert Schaefer, CSO
Matthew Wright, CSO

OVERSIGHT BOARDS

Civil Service Commission

The Golden Valley Police Department uses a Civil Service structure for specific positions relating to personnel. A three-member Civil Service Commission meets periodically to discuss and review requests for approval relating to a variety of personnel issues, including hiring processes, promotional processes, and other police human resource issues.

Gloria Kumagai
Ben Peterson
Roxanne Sienko

Crime Prevention Fund

The Crime Prevention Fund, which is managed by a nine-member board of directors, establishes and oversees a reward fund for specific Golden Valley crimes. It also funds a number of community crime prevention and outreach initiatives via a budget funded by public and corporate donations.

Nancy Azzam
Betty Crews
Mark Friederichs
Georgia Goodwin
Rhonda Hammons

Paul Haun
Jennifer Moreen
Judy Mustard
Ralph Schulz



